



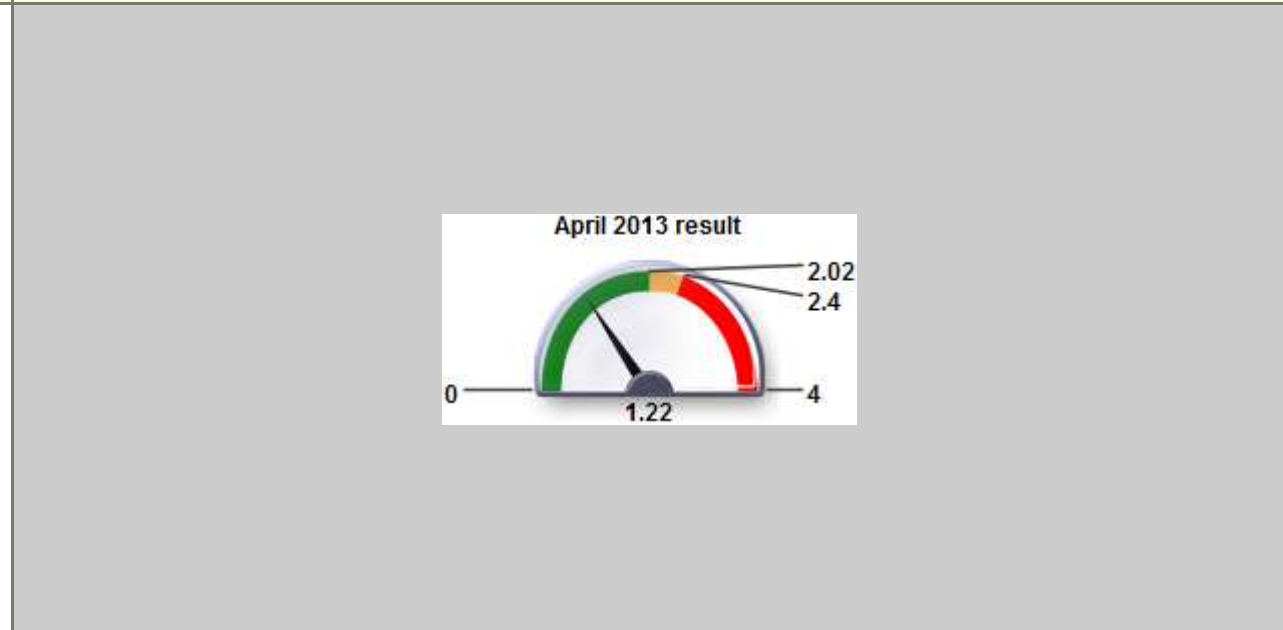
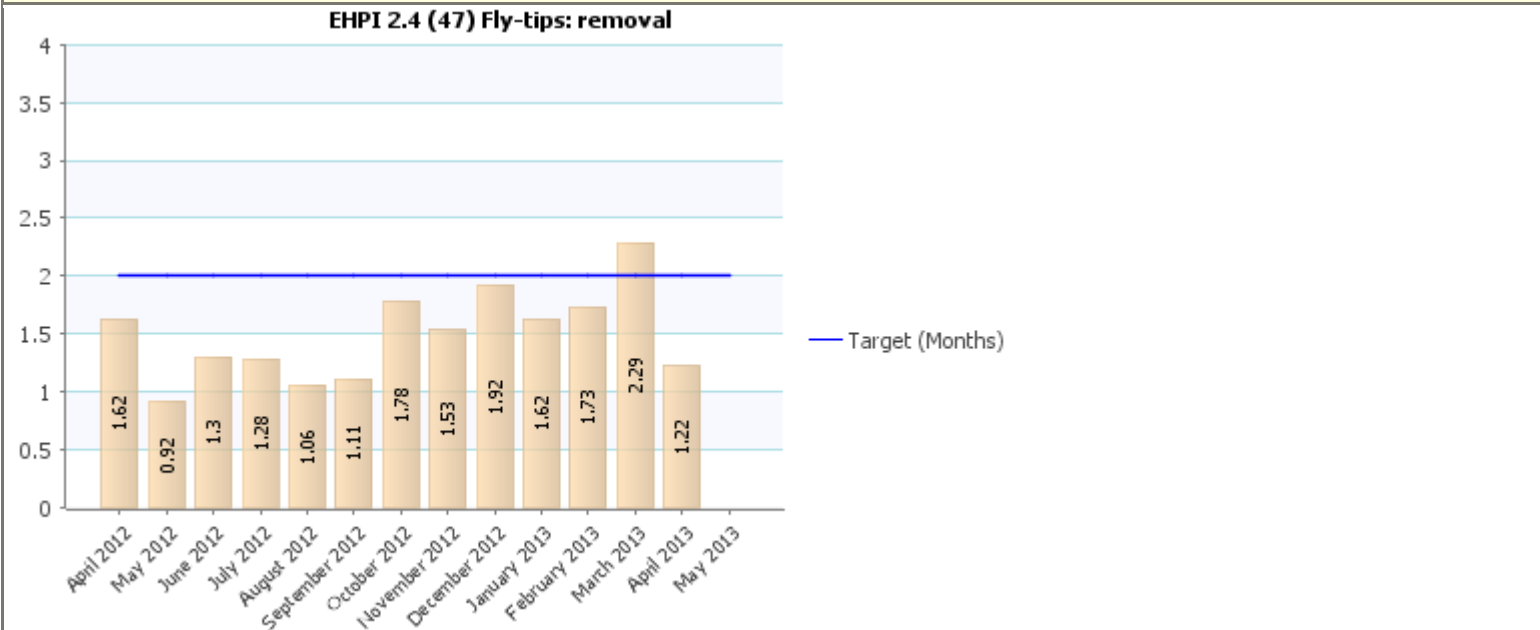
# Environment Scrutiny January to April Corporate Healthcheck 2012/13

**Traffic Light Green**  
**Description Place**

**Environmental Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013
EHPI 2.4 (47)	Fly-tips: removal		1.22	2		A good performance this month, better than expectation and the overall performance for 12/13.	None

**Trend Chart** **Performance Gauge**



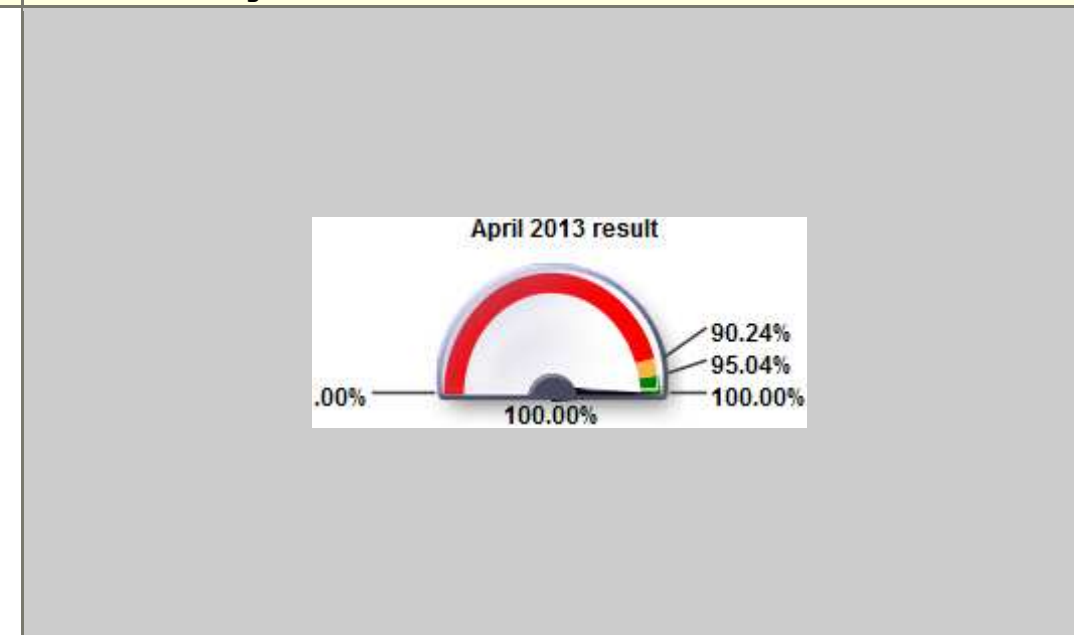
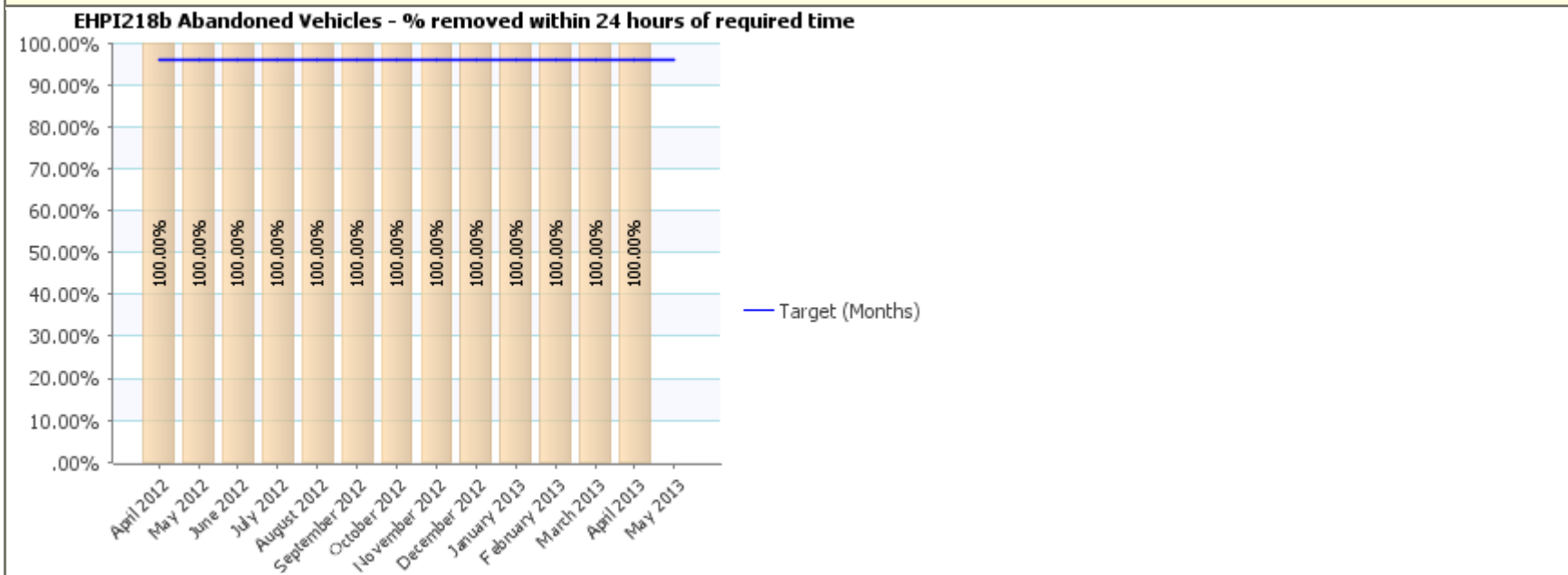
Environment Services																																					
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013																														
EHPI 2.2 (45)	Waste: missed collections per 100,000 collections of household waste		25.64	47		April's performance is better than the overall performance for 12/13.	None																														
<b>Trend Chart</b>						<b>Performance Gauge</b>																															
<p><b>EHPI 2.2 (45) Waste: missed collections per 100,000 collections of household waste</b></p> <table border="1"> <caption>EHPI 2.2 (45) Waste: missed collections per 100,000 collections of household waste</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2012</td><td>30.65</td></tr> <tr><td>May 2012</td><td>29.44</td></tr> <tr><td>June 2012</td><td>29.73</td></tr> <tr><td>July 2012</td><td>28.93</td></tr> <tr><td>August 2012</td><td>26.88</td></tr> <tr><td>September 2012</td><td>36.61</td></tr> <tr><td>October 2012</td><td>26.8</td></tr> <tr><td>November 2012</td><td>27.46</td></tr> <tr><td>December 2012</td><td>28.5</td></tr> <tr><td>January 2013</td><td>32.52</td></tr> <tr><td>February 2013</td><td>24.88</td></tr> <tr><td>March 2013</td><td>25.02</td></tr> <tr><td>April 2013</td><td>25.64</td></tr> <tr><td>May 2013</td><td>25.64</td></tr> </tbody> </table>						Month	Value	April 2012	30.65	May 2012	29.44	June 2012	29.73	July 2012	28.93	August 2012	26.88	September 2012	36.61	October 2012	26.8	November 2012	27.46	December 2012	28.5	January 2013	32.52	February 2013	24.88	March 2013	25.02	April 2013	25.64	May 2013	25.64	<p>April 2013 result</p>	
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Environment Services																																					
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013																														
EHPI218a	Abandoned vehicles - % investigated within 24 hrs		100.00%	95.00%		Twelve vehicles were inspected in April, all within 24 hours of first report.	None																														
<b>Trend Chart</b>						<b>Performance Gauge</b>																															
<p><b>EHPI218a Abandoned vehicles - % investigated within 24 hrs</b></p> <table border="1"> <caption>EHPI218a Abandoned vehicles - % investigated within 24 hrs</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2012</td><td>100.00%</td></tr> <tr><td>May 2012</td><td>100.00%</td></tr> <tr><td>June 2012</td><td>100.00%</td></tr> <tr><td>July 2012</td><td>100.00%</td></tr> <tr><td>August 2012</td><td>100.00%</td></tr> <tr><td>September 2012</td><td>100.00%</td></tr> <tr><td>October 2012</td><td>100.00%</td></tr> <tr><td>November 2012</td><td>100.00%</td></tr> <tr><td>December 2012</td><td>100.00%</td></tr> <tr><td>January 2013</td><td>100.00%</td></tr> <tr><td>February 2013</td><td>100.00%</td></tr> <tr><td>March 2013</td><td>93.75%</td></tr> <tr><td>April 2013</td><td>100.00%</td></tr> <tr><td>May 2013</td><td>100.00%</td></tr> </tbody> </table>						Month	Value	April 2012	100.00%	May 2012	100.00%	June 2012	100.00%	July 2012	100.00%	August 2012	100.00%	September 2012	100.00%	October 2012	100.00%	November 2012	100.00%	December 2012	100.00%	January 2013	100.00%	February 2013	100.00%	March 2013	93.75%	April 2013	100.00%	May 2013	100.00%	<p>April 2013 result</p>	
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**Environment Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013
EHP1218b	Abandoned Vehicles - % removed within 24 hours of required time		100.00%	96.00%		No vehicles required removal in April.	None

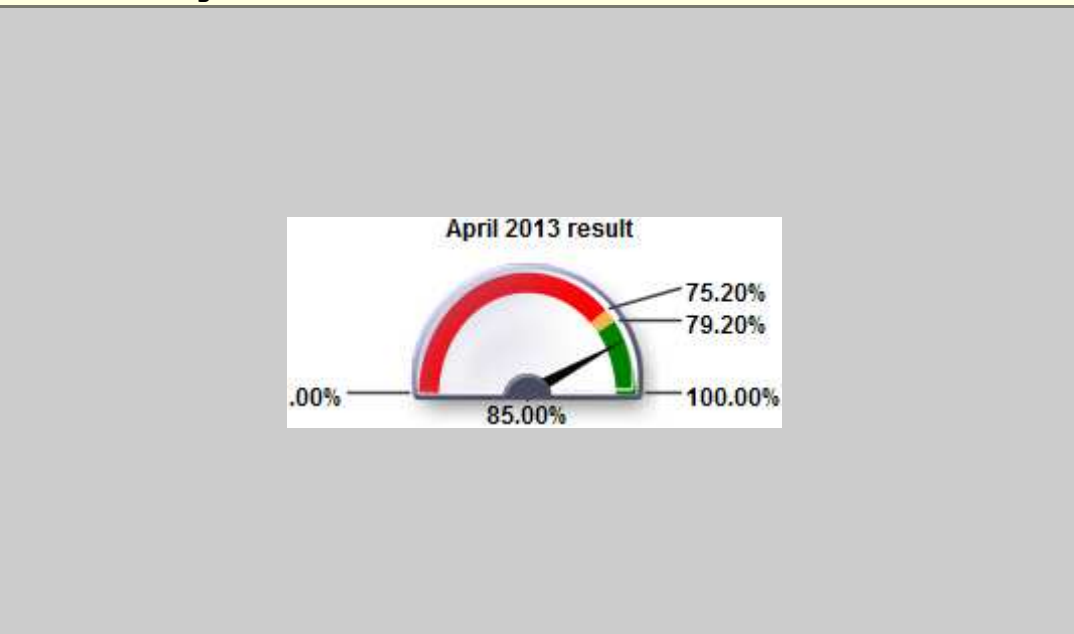
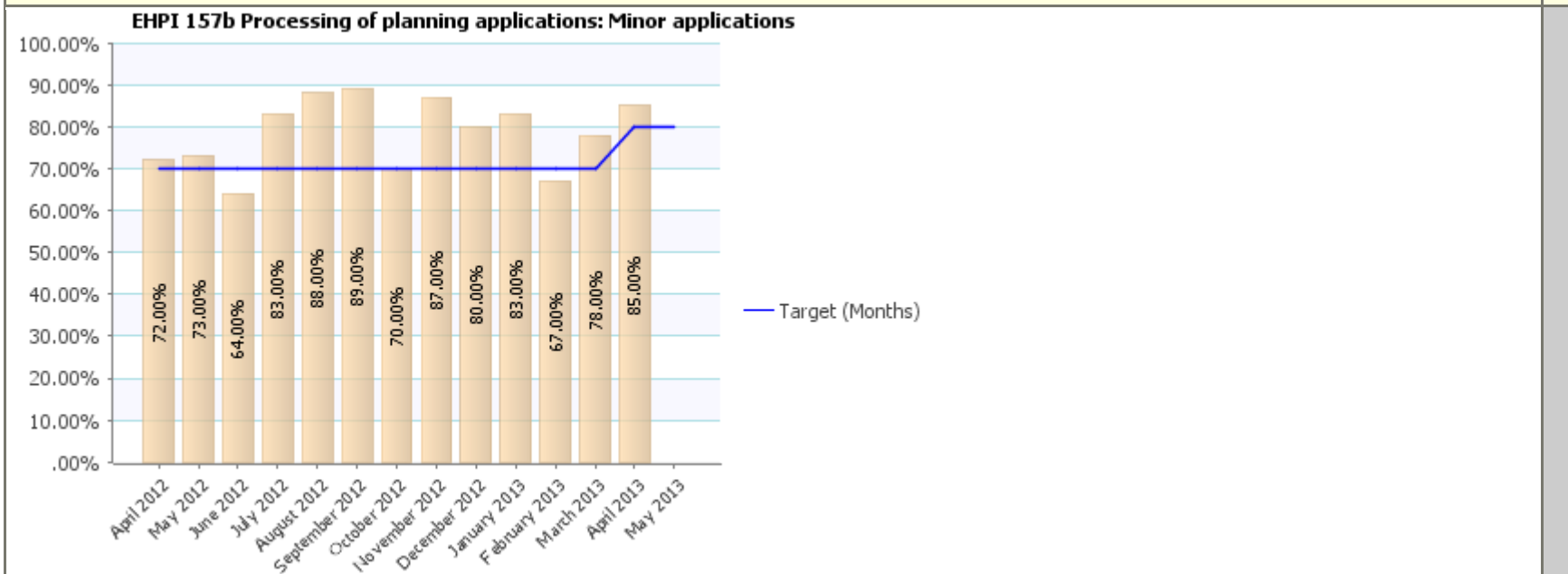
**Trend Chart** **Performance Gauge**

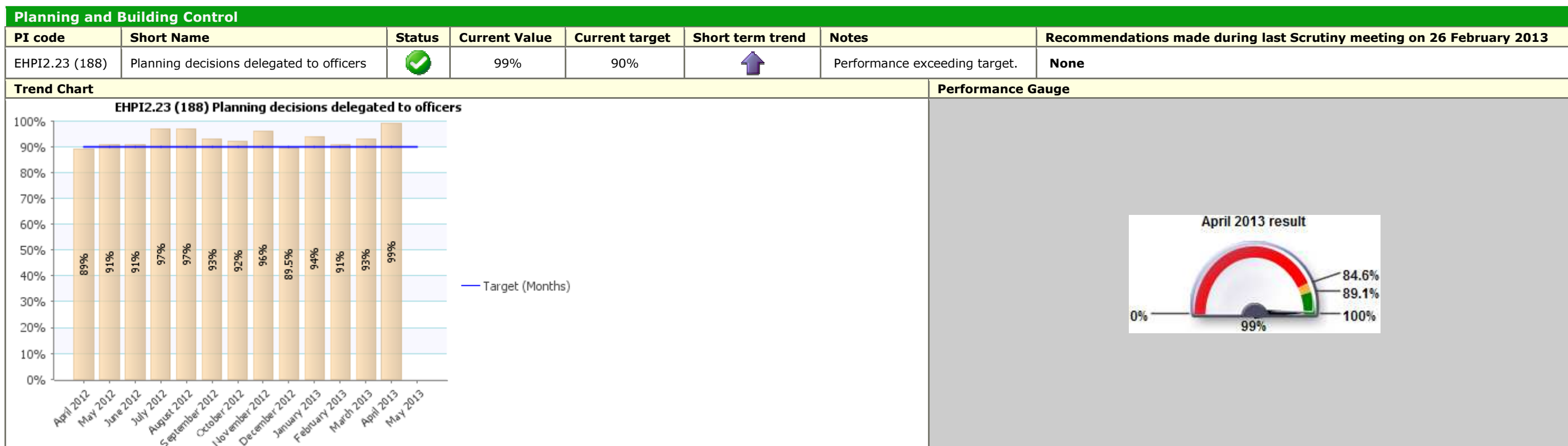
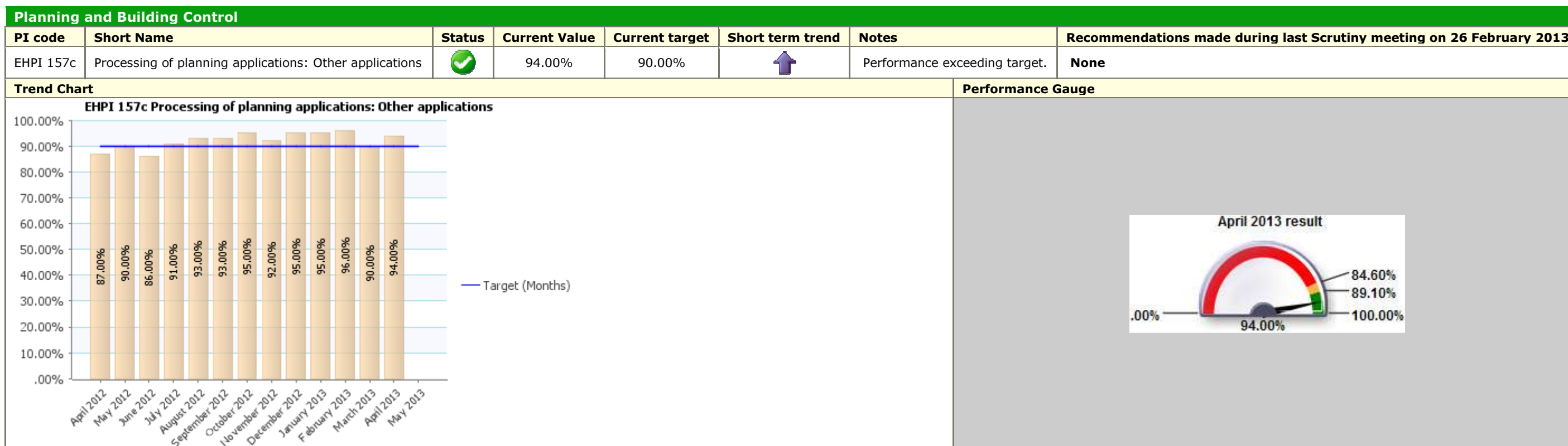


**Planning and Building Control**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013
EHP1 157b	Processing of planning applications: Minor applications		85.00%	80.00%		Performance exceeding target.	None

**Trend Chart** **Performance Gauge**





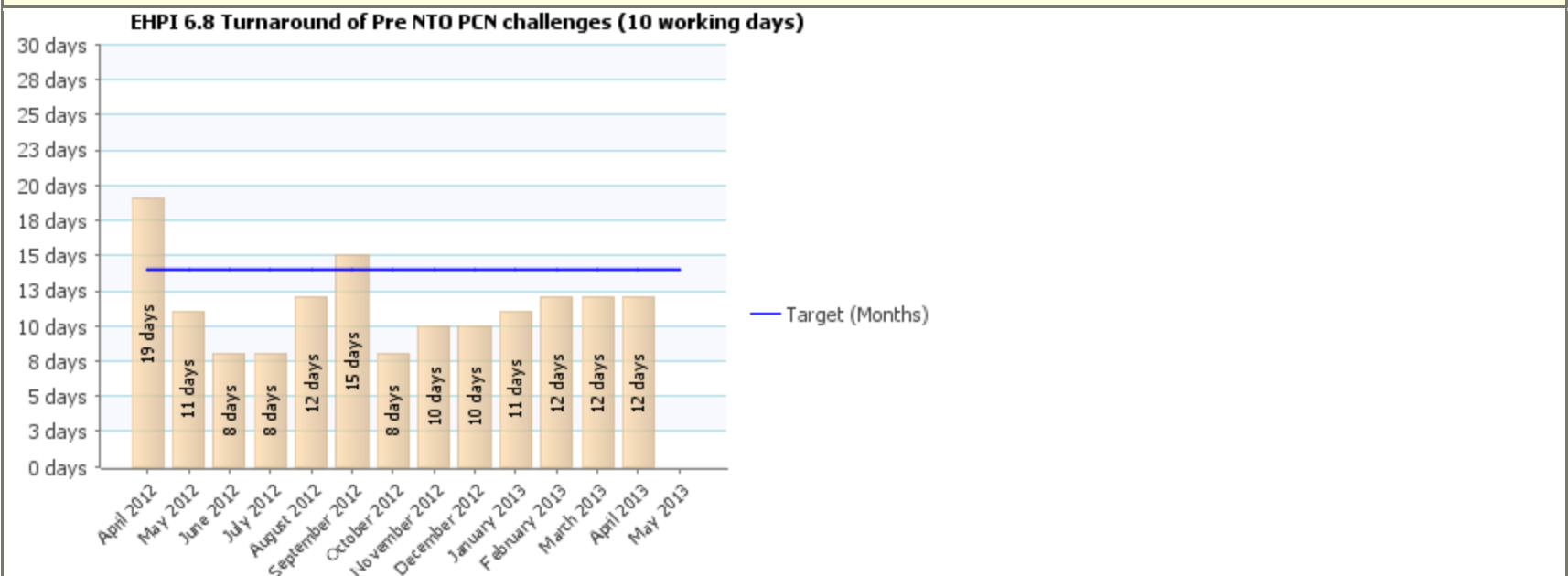
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013																														
EHPI 2.1d	Planning Enforcement: Initial Site Inspections		100.00%	75.00%		Performance exceeding target.	<b>None</b>																														
<b>Trend Chart</b>						<b>Performance Gauge</b>																															
<p><b>EHPI 2.1d Planning Enforcement: Initial Site Inspections</b></p> <table border="1"> <caption>Monthly Performance Data</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr><td>April 2012</td><td>92.00%</td></tr> <tr><td>May 2012</td><td>58.00%</td></tr> <tr><td>June 2012</td><td>77.00%</td></tr> <tr><td>July 2012</td><td>73.00%</td></tr> <tr><td>August 2012</td><td>87.00%</td></tr> <tr><td>September 2012</td><td>92.00%</td></tr> <tr><td>October 2012</td><td>93.30%</td></tr> <tr><td>November 2012</td><td>84.00%</td></tr> <tr><td>December 2012</td><td>100.00%</td></tr> <tr><td>January 2013</td><td>94.00%</td></tr> <tr><td>February 2013</td><td>82.00%</td></tr> <tr><td>March 2013</td><td>96.00%</td></tr> <tr><td>April 2013</td><td>100.00%</td></tr> <tr><td>May 2013</td><td>100.00%</td></tr> </tbody> </table> <p>— Target (Months)</p>						Month	Performance (%)	April 2012	92.00%	May 2012	58.00%	June 2012	77.00%	July 2012	73.00%	August 2012	87.00%	September 2012	92.00%	October 2012	93.30%	November 2012	84.00%	December 2012	100.00%	January 2013	94.00%	February 2013	82.00%	March 2013	96.00%	April 2013	100.00%	May 2013	100.00%	<p>April 2013 result</p> <p>70.50% 74.25% 100.00%</p>	
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May 2013	100.00%																																				

**Traffic Light Green**  
**Description Prosperity**

**Parking Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013
EHPI 6.8	Turnaround of Pre NTO PCN challenges (10 working days)		12 days	14 days		This PI remains within target	<b>None</b>

**Trend Chart** **Performance Gauge**



Parking Services																																					
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013																														
EHPI 6.9	Turnaround of NTO Representations		12 days	21 days		This PI remains within target	<b>None</b>																														
Trend Chart						Performance Gauge																															
<p><b>EHPI 6.9 Turnaround of NTO Representations</b></p> <table border="1"> <caption>EHPI 6.9 Turnaround of NTO Representations Data</caption> <thead> <tr> <th>Month</th> <th>Turnaround (days)</th> </tr> </thead> <tbody> <tr><td>April 2012</td><td>19</td></tr> <tr><td>May 2012</td><td>11</td></tr> <tr><td>June 2012</td><td>8</td></tr> <tr><td>July 2012</td><td>8</td></tr> <tr><td>August 2012</td><td>12</td></tr> <tr><td>September 2012</td><td>15</td></tr> <tr><td>October 2012</td><td>8</td></tr> <tr><td>November 2012</td><td>10</td></tr> <tr><td>December 2012</td><td>10</td></tr> <tr><td>January 2013</td><td>11</td></tr> <tr><td>February 2013</td><td>12</td></tr> <tr><td>March 2013</td><td>12</td></tr> <tr><td>April 2013</td><td>12</td></tr> <tr><td>May 2013</td><td>12</td></tr> </tbody> </table>						Month	Turnaround (days)	April 2012	19	May 2012	11	June 2012	8	July 2012	8	August 2012	12	September 2012	15	October 2012	8	November 2012	10	December 2012	10	January 2013	11	February 2013	12	March 2013	12	April 2013	12	May 2013	12	<p><b>April 2013 result</b></p>	
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**Traffic Light Unknown**  
Description Place

**Planning and Building Control**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013
EHP1 157a	Processing of planning applications: Major applications	?	N/A	60.00%	?	There is no performance to report for this month as Development Control Committee was not held in April, therefore no major decisions were determined. This means that some applications may get carried over to May's committee meeting which could affect May's performance.	None





PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013																														
EHPI 2.1e	Planning Enforcement: Service of formal Notices	?	N/A	50.00%	?	No notices were served in April.	None																														
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<p><b>EHPI 2.1e Planning Enforcement: Service of formal Notices</b></p> <table border="1"> <caption>EHPI 2.1e Planning Enforcement: Service of formal Notices - Performance Data</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr><td>April 2012</td><td>100.00%</td></tr> <tr><td>May 2012</td><td>100.00%</td></tr> <tr><td>June 2012</td><td>100.00%</td></tr> <tr><td>July 2012</td><td>50.00%</td></tr> <tr><td>August 2012</td><td>0.00%</td></tr> <tr><td>September 2012</td><td>100.00%</td></tr> <tr><td>October 2012</td><td>100.00%</td></tr> <tr><td>November 2012</td><td>100.00%</td></tr> <tr><td>December 2012</td><td>66.00%</td></tr> <tr><td>January 2013</td><td>0.00%</td></tr> <tr><td>February 2013</td><td>0.00%</td></tr> <tr><td>March 2013</td><td>0.00%</td></tr> <tr><td>April 2013</td><td>0.00%</td></tr> <tr><td>May 2013</td><td>0.00%</td></tr> </tbody> </table>						Month	Performance (%)	April 2012	100.00%	May 2012	100.00%	June 2012	100.00%	July 2012	50.00%	August 2012	0.00%	September 2012	100.00%	October 2012	100.00%	November 2012	100.00%	December 2012	66.00%	January 2013	0.00%	February 2013	0.00%	March 2013	0.00%	April 2013	0.00%	May 2013	0.00%	<p><b>N/A</b></p>	
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Environment Services																																					
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013																														
EHPI 191	Residual household waste per household	?	464			April performance data for this indicator was not available for inclusion in this report, however the data for this period will be verbally reported by the Chief Executive and Director of Customer and Community Services at the Environment Scrutiny meeting on 11 June 2013.	None																														
Trend Chart						Performance Gauge																															
<p><b>EHPI 191 Residual household waste per household</b></p> <table border="1"> <caption>EHPI 191 Residual household waste per household (Monthly Data)</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2012</td><td>35</td></tr> <tr><td>May 2012</td><td>71</td></tr> <tr><td>June 2012</td><td>115</td></tr> <tr><td>July 2012</td><td>151</td></tr> <tr><td>August 2012</td><td>185</td></tr> <tr><td>September 2012</td><td>229</td></tr> <tr><td>October 2012</td><td>265</td></tr> <tr><td>November 2012</td><td>302</td></tr> <tr><td>December 2012</td><td>346</td></tr> <tr><td>January 2013</td><td>384</td></tr> <tr><td>February 2013</td><td>419</td></tr> <tr><td>March 2013</td><td>464</td></tr> <tr><td>April 2013</td><td>464</td></tr> <tr><td>May 2013</td><td>464</td></tr> </tbody> </table>						Month	Value	April 2012	35	May 2012	71	June 2012	115	July 2012	151	August 2012	185	September 2012	229	October 2012	265	November 2012	302	December 2012	346	January 2013	384	February 2013	419	March 2013	464	April 2013	464	May 2013	464	<p><b>N/A</b></p>	
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May 2013	464																																				

**Environment Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 26 February 2013
EHPI 192	Percentage of household waste sent for reuse, recycling and composting					April performance data for this indicator was not available for inclusion in this report, however the data for this period will be verbally reported by the Chief Executive and Director of Customer and Community Services at the Environment Scrutiny meeting on 11 June 2013.	None



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				